

CLEANING INFORMATION

RV RENTALS OF ND, INC. - 1601 DIVISION ST. NE - MANDAN, ND 58554

TOLL FREE: 800-472-2973 - PHONE: (701)663-2197 - FAX: (701)222-1926

WEBSITE: www.rvrentalsnd.com

Your Rental Agreement with us requires you to return the vehicle to us in a clean re-rentable condition both on the interior and the exterior of the vehicle (unless pre-paid arrangements have been made to have us take care of the cleaning).

Here are some guidelines to help you when cleaning the Rental Vehicle:

EXTERIOR

Use any commercial quality automotive cleaner on the exterior of the vehicle. If you use a high pressure hose or nozzle, make sure that if you aim it at the graphics (colored stripes) of the vehicle that you aim "straight on" as opposed to at an angle. High-pressure water can get behind the graphics and cause it to become loose. Replacing graphics on a motor home can cost \$58 to \$2,000. We look for general cleanliness; no road dirt or tar, no bugs or dirt on the windshield, etc. You will be charged a \$75 cleaning fee if the exterior is not clean when the vehicle is returned.

INTERIOR

The vehicle needs to be as clean as when you received it. This means no soil on the carpet, in the sinks, toilet, or shower, and all carpeted and fabric surfaces vacuumed. Non-abrasive household cleaners work well and will be provided. **DO NOT USE ABRASIVE CLEANERS SUCH AS AJAX OR SOFT-SCRUB!** They will cause scratching which may require us to replace the component. We will not allow time for our personnel to clean the vehicle. If you fail to bring back the vehicle clean (unless pre-paid arrangements have been made to have us take care it), you will be charged a cleaning rate of \$89/hr with a minimum of \$100 for Motorized Units and Travel Trailers.

WASTE TANK EVACUATION

It is important that the waste tank be evacuated and flushed prior to your return (unless pre-paid arrangements have been made to have us take care of the waste tank dump) prior to your return. After you evacuate the tanks, close the valve and refill the tanks to at least 2/3 full. Then re-empty. This assures that the tanks are not only empty but also clean. You will be charged a \$50 fee if the waste tanks have not been emptied.

NOTE: Due to the fact that you agree to return the vehicle in a CLEAN, re-rentable condition, our reservations system will schedule your vehicle for a very quick turnaround.