

IMPORTANT DAY of PICK-UP INFORMATION

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We know that the days leading up to your vacation can be hectic. To ensure that your rental pick-up goes smoothly, we have highlighted important items that cause most of our departure delays. Thank you and we look forward to getting you on the road to your RV Adventure!

- ☑ It is vital that all drivers and the person whose name is on the Rental Application be here, in our office, on the day of departure to sign the Rental Agreement. Our insurance company restricts us from releasing a vehicle to a substitute such as a spouse, child, parent, friend, etc.
- ☑ Make sure you have with you:
 - Valid Drivers License with Picture
 - The actual credit card you wish to use. We cannot accept a card in someone else's name nor can we use merely the number you provided on the Reservation Application. The card must be valid and available for imprinting. Many customers find it helpful to make sure they have a card with a sufficient credit line to accommodate the charges.
 - Prior to departure you will be required to sign a Credit Card Authorization Form for a \$500 Damage Deposit and a \$500 Insurance Deductible Deposit.
 - **REMEMBER: Personal Checks are NOT accepted at time of pick-up!**
- ☑ If you are extending coverage from your personal insurance provider, we must have an insurance binder on file stating that your full coverage insurance will carry over to the Rental Vehicle. If we do not have this, then you will be required to purchase full coverage through our Insurance Company, MBA Insurance.
- ☑ If you are renting a travel trailer be sure that your hitch ball is the proper size for towing the rental vehicle and the wiring is in working condition. Hitch height must be 18" to 21" from the ground to the top of the hitch ball. Allow 1" to 2" of drop when the trailer is attached to your vehicle. ND State Law requires vehicles towing travel trailers must be equipped with electric brake control. You will not be allowed to rent a travel trailer if you don't have electric brake controls installed in your towing vehicle.
- ☑ If you are towing our unit, you should have MUDFLAPS on your vehicle. This will lessen your risk for damage to the front of the rental unit.
- ☑ Remember, your departure will take about an hour to sign the papers, perform the comprehensive interior and exterior orientation and familiarization walkthrough that will instruct you on the safe use of our vehicle.
- ☑ When driving the Motorhome, you may follow speeds posted for passenger vehicles.